Colorado Regional Health Information Organization

Chief Information Officer

POSITION SUMMARY

The Chief Information Officer (CIO) works in collaboration with the Executive team to create and execute IT technology strategies and standards for the Health Information Exchange as well as key internal systems. This role reports directly to CORHIO's Chief Executive Officer.

This position is extremely cross-functional, demanding communication and resource management from all teams within CORHIO, as well as key external organizations and participants. The Chief Information Officer is responsible for working with the Chief Strategy Officer (CSO) on building and implementing the technology strategy of the HIE. In addition, this position will lead the Operations Team, which consists of the Implementation, Innovation, Product Development and Support teams to continue the expansion of HIE adoption and ensure alignment with CORHIO products and strategy through the establishment of enterprise architecture and standards focused on rapid implementation of CORHIO products and services. Working with HIE representative across the state and nation, the Chief Information Officer will ensure that CORHIO has a strong strategic voice in influencing HIE direction, and that the right solutions are identified and available to carry our CORHIO's mission and ongoing business objectives.

RESPONSIBILITIES

Innovations, Technology, and Operational Leadership:

- Provide effective and inspiring leadership by being actively involved in all programs and services, developing a broad and deep knowledge of all programs. Works closely with all technology teams to ensure efforts are coordinated, goals are being met and the team understands their part in achieving the strategic initiatives of the HIE.

- In coordination with the CORHIO executive team, establish and maintain the CORHIO innovation and technology strategy that meets the long-term goals of CORHIO and its stakeholders.

- Prepare and submit an annual operational budget, manage effectively within the budget, and report accurately on progress made and challenges encountered. The individual must be able to plan purchases and expenses appropriately to meet the fiscal objectives of the organization and ensure the HIE's ongoing viability.

- Lead, coach, develop, and retain CORHIO's high-performance senior IT management team with an emphasis on balancing priorities, ensuring predicted throughput is met, initiatives are progressing, infrastructure maintenance and growth is being care for, a high level of security is implemented and maintained, setting and achieving expectations as well as guiding and mentoring the leadership team.

- Provide leadership to the Implementation, Innovation, Product Development and Support teams to support them in achieving goals for HIE adoption, including putting into place a long-term architectural strategy that support CORHIO's strategic direction.

- Identify and analyze new opportunities, defining justification and positioning.

- Maintain awareness of existing and emerging technologies, regulatory issues, privacy and security standards, and market factors to assist in the development of the IT strategy and plan of the organization.

- In coordination with CORHIO's executive team, ensure that outreach activities dovetail accordingly with implementation activities, organizational financial goals, and ensure that new product and service strategies can be operationalized to meet organizational goals

- In coordination with the Chief Operating Officer (COO) and CSO, develop a product development and architectural approach within CORHIO, ensuring that the appropriate resources and processes are in place to continuously drive CORHIO's product and service direction. Must be able to work vertically and horizontally across all teams contributing to new products and services.

- In coordination with the CSO and COO, partner with CORHIO's HIE vendor(s), ensuring that relationships are leveraged to meet CORHIO's needs including working with vendor(s) to ensure vendor roadmaps are integrated with CORHIO's roadmap. This entails vendors both large and small to ensure their technologies are still relevant to the HIE and they support HIE initiatives.

- Act as Compliance Officer on the Security Response Team. This role oversees the overall HIE Privacy and Security Program, functioning as an objective body that reviews and evaluates compliance issues/concerns within the organization. This position ensures the Board of Directors, management and employees are in compliance with the rules and regulations of regulatory agencies, the company policies and procedures are being followed, and that behavior in the organization meets the company's Standard of Conduct.

- Maintain an Innovative awareness to help drive the HIE into new opportunities, saying yes to new ways of doing business and helping guide the HIE through continued change. This includes being fundamental adept at evaluating internal development opportunities versus vendor/partnership opportunities to continuously develop and maintain an architecture and technology stack that is highly stable, available, adaptable, and extensible.

- Define and develop strategic and creative partnerships with external organizations in order to provide the technology and services to meet our mission in cases where internal resources and skills are not readily available.

- Maintain best of class relationships with the CIOs and key technology resources with CORHIO participants, vendors, and other HIEs and technology organizations to continue learning about and implementing solid go-to-market technology solutions and plans.

Essential Responsibilities:

- Provide leadership on the use of Health Information Exchange platforms to support the organization's strategies   and priorities at the community levels.

- Work in concert with CORHIO executive team to define and develop strategic initiatives around technology.
- Strategic planning, direction and coordination of technology to support HIE delivery and ongoing production operations activities ensuring CORHIO goals are met and participants are satisfied with service levels.
- Accountable for strategic metrics that drive overall effectiveness of organization.
- Drive the development and management of key organizational strategies, policies, and practices.
- Establish and grow a high performing organization with a solid technology stack.
- Lead efforts in the areas of innovations and operations including implementations, data warehouse technology, web development, and interoperability technologies.
- Maintain awareness of existing and emerging technologies, regulatory issues, privacy and security standards, and market factors to assist in the development of the IT strategy and plan of the organization.
- Oversee development of enterprise standards and technology architecture and assist in technology evaluations of the marketplace served.
- Able to develop technology roadmaps that effectively balance short-term deliverables with long-term strategy and stability
- Obtain CORHIO's HITECH certification in 2019.

External Relationship Development:

- Drive vendor management activities as they relate to technology implementation and operational issues, acting as an escalation point for the CORHIO HIE Operations organization
- Ongoing liaising with stakeholders and partners, ensuring appropriate communication and escalation is taking place across all entities involved in technology implementation and operations activities
- As a trusted HIE technology and operations resource, work with HIE entities nationwide to contribute to and learn about HIE technology and operational strategies and challenges, actively collaborating to address CORHIO and other HIE organizations' needs
- Publicly represent CORHIO with external groups including community, participant and grantor organizations to continuously maintain excitement for and interest in CORHIO's mission

Education and Experience:

- Bachelor's degree from an accredited college or university in Computer Science or related field is required. MBA or master's degree in Computer Science or a related field is preferred.
- IT professional with at least 10 years of progressively responsible management experience in a healthcare technical environment.
- Demonstrated ability to lead, coach, develop and retain high-performing team members.
- Experience in a technology position, familiarity with Health Information Exchange is mandatory, and experience with health information technology and healthcare security practices, to include HIPAA and HITRUST, is preferred.

- Deep understanding and proven track record over several years in IT strategy and delivery for interoperability, interface engines, cloud environments, patient matching and innovation projects to include data visualization, data normalization and data management and no SQL environments.
- Proven track record of meeting organizational Key Performance Indicators.
- Proven track record of developing leaders.

Success Factors:

- A high energy and confident individual who is comfortable in a fast-paced environment and not afraid to make a decision.
- A self-motivated, results –oriented individual with the highest integrity who can build trust and credibility quickly.
- Demonstrated excellent communication skills, including listening, speaking and writing.
- Outstanding interpersonal skills and the ability to interact with a broad range of people to include customers, key stakeholders and others to gain their trust and buy in to help drive new opportunities.
- Able to function as a mentor/coach with a collaborative style as well as being a collaborative team player and team builder.
- A person who can develop, nurture and encourage staff to embrace change and improve the organization. Proven track record of holding people and organizations accountable to meet deliverables.
- Understands Agile Methodology.
- A leader who can ask the right questions to push the team to solve complex issues and continually drive improvements into the HIE infrastructure, processes, security and team knowledge and structures.
- Individual must have fun in the workplace, embracing CORHIO's values and mission and leading by example.

LOCATION
Offices are currently located in Cherry Creek.

WORKING CONDITIONS
Standard office environment with frequent computer use.

TOTAL COMPENSATION
Competitive salary and benefits package. CORHIO's benefits package includes an annual cafeteria plan allowance that allows employees to elect various offerings and tailor the plan to best suit their personal needs. CORHIO employees are eligible to participate in the company's 403b plan. In addition, employees are provided annual Personal Time Off, Short- and Long-Term Disability, and Life Insurance. Note: No relocation monies are available.

CONTACT INFORMATION
E-mail resume and salary requirements to: hiring@corhio.org and include position title in Subject. No phone calls please. ABSOLUTELY NO RECRUITERS!

ABOUT CORHIO

Improving health through enhanced use of information technology and data exchange is the heart of what we do. We manage one of the country's largest and most successful health information exchange (HIE) networks, provide advisory services that help healthcare professionals effectively use technology and improve care delivery, and supply health plans and accountable care organizations (ACOs) with valuable data that enhance analytics and population health programs. As an independent, nonprofit organization, we are dedicated to serving all of Colorado's healthcare stakeholders.

Our Mission: CORHIO empowers people, providers, and communities by providing the information they need to improve health.

Our Vision: Harnessing the power of data for health and vitality.

Our Values:

Building Community through Collaboration

Pursuing Innovation with Determination

Making a Commitment to Excellence through Life-Long Learning

Deliberately Creating a Fun and Respectful Environment

Delivering with Integrity and Accountability

Colorado Regional Health Information Organization (CORHIO) is an Equal Opportunity Employer (EOE). Upon becoming a Workforce Member of CORHIO, CORHIO may, at its discretion, conduct a background check.