

# Direct Messaging

Enhance data exchange and communication

CORHIO offers a variety of health information exchange (HIE) options that allow healthcare providers to securely share patient information.

By exchanging their patient data in the form of care summaries or secure email messages, ambulatory providers are enhancing care coordination and patient care in their community.

Direct messaging is a simplistic form of health information exchange that allows a healthcare provider to securely send patient information to another specified provider. This information is sent over the Internet in an encrypted, secure way and is commonly compared to sending a secure email.

## DIRECT MESSAGING SERVICES

CORHIO is a designated health information service provider, or HISP. We offer HISP services and Direct addresses to qualified healthcare providers, regardless of whether they use an EHR.

- For providers with an EHR, CORHIO offers EHR-enabled HISP services.
- For providers without an EHR, CORHIO offers a standalone, Web-based software application called Web Direct for sending and receiving Direct messages.)

## Use Direct Messaging to:

- Improve communication and care coordination with other healthcare providers (for example, referrals and consult requests)
- Send and receive care summary documents for better clinical decision making and to save time wading through large amounts of data to find applicable results
- Participate in bidirectional health information exchange with community providers, which could meet certain incentive program requirements

**Current CORHIO customers can receive a Direct email address at no charge. For EHR-enabled services and Web Direct, funding is currently available through the Colorado Care Connections Program to cover costs for qualified providers.**