June 4, 2019

Last Minute Attestation Issues

Participants may have an incomplete attestation in the MAPIR system (also known as the Colorado Registration and Attestation website) for Program Year (PY) 2018. If you are not planning on completing your attestation, please login to MAPIR and abort the application so future program years will not be affected.

If an attestation is left incomplete in the system, the participant will not be able to begin their attestation for the next program year until the incomplete attestation is completed or aborted.

Many participants are experiencing login issues. If a User ID or Password has been forgotten, please make sure to use the Forgot User ID and Forgot Passwords links here or on the Provider Portal. All passwords used at the Provider Portal expire every 90 days. Please make sure User IDs and Passwords are available and secured by the proper personnel within the organization for future reference.

If you need assistance or are experiencing technical difficulty, please email the Medicaid EHR Incentive Program Coordinator for help at MedicaidEHR@corhio.org.

How to Track Your Submission

With the closing of Program Year 2018, many participants may be wondering about next steps. Participants need to track their submitted attestation to ensure everything has processed correctly. The MAPIR system sends out email communications to participants that, in turn, help track your submitted attestation. The language below is designed to help you know where your application is in the submission to approval process.

- Submitted Attestation — You will receive an email alerting you that the attestation has been submitted.

- Approved — You will receive an email stating you have been approved for a Medicaid EHR Incentive Program payment and to look for an Electronic Funds Transfer (EFT) payment or a paper check within two weeks.

- Email from Myers & Stauffer—Many participants, before being approved/not approved for payment, may be contacted by the Department of Health Care Policy and Financing’s (the Department’s) accountants for more information. (Please make sure to check spam/clutter folders for any communications from MAPIR or Myers & Stauffer LC.)

- Denied Attestation— If your attestation is denied, there may be several reasons. A denial is followed-up with the Department’s correspondence containing an explanation why the attestation was denied. Participants who do not receive correspondence from the Department and have not been paid, need to contact the Medicaid EHR Incentive Program Coordinator at MedicaidEHR@corhio.org.
The Role of Myers and Stauffer

To ensure appropriate and transparent payments to Medicaid EHR Incentive Program participants, the Department completes pre-payment reviews and post-payment auditing activities. All Medicaid EHR Incentive Program attestations are reviewed prior to payment, but only a percentage are audited post-payment. The Department contracts with Myers and Stauffer LC (MSLC) to perform pre-payment reviews and post-payment audits. Please look for communications from The Department’s auditors, MSLC. These communication emails may get lost in spam, junk or clutter folders and participants should be vigilant in checking for them.

It is important to respond to MSLC’s communications to avoid possible incentive payment recoupment. If you have received a communication email and have any auditing questions, please contact MSLC at coloradoehr@mslc.com directly, not the Medicaid EHR Incentive Program Coordinator.

Utilizing Previous Newsletters as a Resources

Past newsletters can be very helpful to participants and because the information they contain is informative and important. Here are some highlighted issues to review that can help you for the upcoming program year.

May 2019 - Preparing for Program Year 2019; Stage 3 Meaningful Use
April 2019 - Dashboard Reporting for CQM Data; Supporting Your Attestation with Documentation
December 2018 - Security Risk Analysis; Audit Binder Tips
January 2018 - Gather your Information; Creating Individual Accounts on the CO R&A; Document Upload in MAPIR
October 2017 - Creating Delegates; Signing as a Preparer; MAPIR Group Attestation Process

Makes sure to stay informed by signing up for the Medicaid EHR Incentive Program newsletter. The newsletter is the number one source for programmatic changes, announcements for program opening and closing dates, Department communications and educational tools for participants. Signing up for the newsletter keeps participants informed when new resources become available for PY 2019 such as webinars, new approved workbooks, MAPIR screen changes and how to navigate the upcoming Stage 3 requirements.

If you know someone that would benefit from receiving this newsletter, send them the following to subscribe: http://www2.corhio.org/emailPreference/e/5402/307.

For questions regarding program requirements, eligibility and Meaningful Use, contact:

Medicaid EHR Incentive Program Coordinator
Medicaid Program Point of Contact and Partnerships
The Department of Health Care Policy and Financing has partnered with CORHIO to provide program coordination and assist with provider communications and outreach regarding the Medicaid EHR Incentive Program. The Medicaid EHR Incentive Program Coordinator is the central point of contact for EPs, EHs, partners and other interested parties regarding requirements and processes. Inquiries concerning the Medicaid EHR Incentive Program can be sent to MedicaidEHR@corhio.org or by calling (720) 285-3232.