November 21, 2017

New Webpage: MAPIR System Updates and EHR Incentive Program Tips

It can be difficult to find information needed to help providers successfully attest to the Medicaid EHR Incentive Program in real-time. Colorado participants in the Medicaid EHR Incentive Program are now able to find updates, tips, FAQs and MAPIR (the new CO R&A system) errors and solutions all in one place with the new MAPIR System Updates and EHR Incentive Program Tips page.

The MAPIR System Updates and EHR Incentive Program Tips page will allow providers to find information on what is new about the Medicaid EHR Incentive Program, known issues and updates for the MAPIR system along with daily updates for workarounds and resolved or known issues.

Consider this new page the go-to resource for your attestation issues and questions. Experiencing an issue that should be addressed on the MAPIR page? If so, email it to medicaidEHR@corhio.org.

Success in Program Year 2016

The Medicaid EHR Incentive Coordinator works with the Department of Health Care Policy and Financing (the Department) and the Department’s fiscal agent, MAPIR team (DXC), to help resolve any known issues and update information. The Department knows provider outreach is very important and contributes to participants attesting accurately and successfully. It is imperative that providers complete the attestation with correct information. If you feel your attestation was completed with incorrect populated or unpopulated information, email the Medicaid EHR Incentive Program Coordinator as soon as possible.

The CO R&A system has received 131 successfully submitted attestations and is expecting several hundred more in the coming weeks. If participants are struggling to complete attestations, make sure to contact the Medicaid EHR Incentive Program Coordinator for assistance and check the new webpage at www.corhio.org/MAPIR.

For all MAPIR assistance, please send an email to medicaidEHR@corhio.org. If you need help with password resets and login issues only, please contact the DXC help desk at 1-(844)-235-2387.

To watch helpful recorded webinars on attesting, visit CORHIO’s YouTube channel at https://www.youtube.com/watch?v=cBW2vKDFk1A&t=664s
MAPIR Program Highlights

As previously noted, the Department has recently selected a new CO R&A system, starting with Program Year 2016 and CORHIO would like to highlight ways in which the new CO R&A system makes it easier for participants to attest to the Medicaid EHR Incentive Program. The new system is currently processing many successful attestations submitted by delegates, administrators and providers.

In this issue of the Medicaid EHR Incentive program newsletter, we are highlighting two outstanding achievements that have allowed for easier attesting through the MAPIR system.

Creating Delegates
Delegates can be created at the Provider Web Portal level rather than on the Centers for Medicare and Medicaid Services website or the Identity and Access Management system. Eligible Professionals, Eligible Hospitals and Critical Access Hospitals can create delegates to attest on their behalf very easily on the same portal providers are logging into before attesting. Once providers have assigned delegates with the functions to attest, they will carry over for future program years.

To find more information on how to create a delegate, follow the link to the October issue of the Medicaid EHR Incentive Program newsletter.

Electronic Signature
Another new feature of the MAPIR system is the ability to electronically sign an attestation by the provider or preparer—making attesting faster.

After uploading documents under the “Submit” tab, the MAPIR system will prompt for an electronic signature by the provider or preparer. Once the signature has been entered, there will be another prompt to submit the attestation.

The MAPIR system is valued for allowing for an easier attestation process and we want to continue to highlight the many benefits of this system. Please contact Kelly Hernandez, Medicaid EHR Incentive Program Coordinator, with any positive experiences you’ve had using the new MAPIR system and you can be featured in this newsletter.
Timeline – Colorado Medicaid EHR Incentive Program

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<tr>
<th>Event</th>
<th>Date</th>
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<tr>
<td>CO R&amp;A System opened for EPs to attest to 2016 Meaningful Use</td>
<td>October 15, 2017</td>
</tr>
<tr>
<td>CO R&amp;A System opened for EHs and CAHs to attest to 2016 Meaningful Use</td>
<td>October 15, 2017</td>
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*Please remember to register for the Medicaid EHR Incentive Program at [CMS](https://www.cms.gov). Continue to visit the [CORHIO](http://www.corhio.org) website for information.

If you know someone that would benefit from receiving this newsletter, send them the following link to subscribe: [http://www2.corhio.org/emailPreference/e/5402/307](http://www2.corhio.org/emailPreference/e/5402/307)

For questions regarding program requirements, eligibility and Meaningful Use, contact:

Medicaid EHR Incentive Program Coordinator
Kelly Hernandez
(720) 285-3232
[MedicaidEHR@corhio.org](mailto:MedicaidEHR@corhio.org)

**Medicaid Program Point of Contact and Partnerships**

The Department of Healthcare Policy and Financing has partnered with CORHIO to provide program coordination and assist with provider communications and outreach regarding the Medicaid EHR Incentive Program. The Medicaid EHR Incentive Program Coordinator is the central point of contact for EPs, EHs, partners and other interested parties regarding requirements and processes. Inquiries concerning the Medicaid EHR Incentive Program can be sent to [MedicaidEHR@corhio.org](mailto:MedicaidEHR@corhio.org) or by calling (720) 285-3232.