

# Notifications

*Receive real-time or batched notices of patient or member test results, emergency department visits, and/or hospital admissions or discharges.*



To keep pace with accountable care, quality improvement and risk-based payer programs, you need to know when a patient or member has new lab results or has visited an emergency department or been admitted or discharged from a hospital.

In addition to health information exchange services, CORHIO offers targeted patient-matched data services that help you stay better informed of recent critical events with your patients. This timely information can be used to improve care management and coordination for your patients or members, prevent hospital readmissions, improve disease management and inform quality improvement.

Through real-time or daily batched reports, we can notify you when there is new information on your patients or members. Simply provide us with a current patient list or a targeted subset of patients and we return to you the most current data available from our network of participating hospitals and health systems.

## Methods of Delivery

You can choose how you want to receive Notifications from CORHIO.

- Batched reports (Excel, PDF or CSV files)
- Real-time electronic interface (HL7 or Web Services/APIs)
- Real-time delivery into care management system

To comply with HIPAA and patient privacy, a participating customer must provide CORHIO with a current patient list for which we route data. The list must be re-supplied at least every 30 days to account for new patients or deletions.

## Use CORHIO Notifications to:

- Improve your clinical intelligence toolkit with reports from Colorado's largest patient data repository of its kind
- Track high-risk patient encounters and test results outside of your network so you know exactly what happened
- Improve care management interventions and patient follow-ups, especially for high-risk patient groups or specific disease management programs
- Inform reporting for value-based contracts or quality reporting programs

"It's crucial for us to know what's going on with our patients. Sometimes it can be hard to find out if a patient went to the hospital, even after the fact. Notifications from CORHIO give us an early heads up on the hospitalizations so we can more quickly follow up with the patient and see how we can help them."

Jane Hill, Sr. Business Systems Analyst,  
InnovAge

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## Acute Care Events

Notifications from CORHIO deliver patient encounter information using unique identifiers from the provided member file to leverage the Master Patient Index (MPI) matching capabilities of the HIE that identify your interest in a patient's clinical engagement. The Notifications are:

- Triggered by an admission or discharge event from a hospital inpatient or ED (historical data may also be available)
- Built to include information available from the admission/discharge messages which include but are not limited to: patient demographics, admission type, sending facility, admission date/time, discharge diagnosis, payer information, provider information, and allergies
- Delivered electronically to selected recipients at a chosen interval

## Test Results

CORHIO can deliver discrete laboratory and observation results, both current and historical, on your targeted patient population based on your member or patient file. This Notifications service from CORHIO includes:

- CORHIO's expertise in normalizing lab observations, nomenclature, and patient matching
- Lab values commonly reviewed in clinical decision-making and regularly required for quality reporting and care management — A1C, Lipids, CHF Measures, Post Partum

Need Notifications for a different event? Ask us – we are always adding to our Notifications functionality.

